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## Member Services

### (LOWER MAINLAND)

Hello, once again, to all the members of our BCFOA family. There is no doubt we've all faced some level of challenge(s) over the past year. Fortunately, challenges can also be rewarding at times. Over my past 3 years as Director of Member Services for the Lower Mainland, I've enjoyed and embraced the several opportunities I've had to reach out and work with our BCFOA members during the challenges presented to me.

In one of my first tasks, I wanted to work to create a unified and all-inclusive BCFOA Membership List. A list that encompassed ALL of our provincial members along with complete information for them, required at various points in time, to run the business of the Association. It took quite some time and some late nights making phone calls and emailing back and forth. But, eventually, I arrived at a product which was very thorough in nature. In compiling such a list, it also gave me another opportunity to reach out to our members, speak to them individually and hear any concerns or messages they wanted to pass along.

With one Membership List now intact, I then remember expanding on it in order to enhance our on-field and off-field BCFOA image. Hopefully you are still wearing and using your BCFOA jackets and golf shirts to proudly represent the BCFOA. It was yet another great challenge to ensure we had all the proper jacket/shirt sizes and choices for our entire BCFOA membership. Perhaps an even greater challenge was to help get those jackets and shirts to our members, across the province, in due time. Undoubtedly, the task took some time to complete, but we accomplished it.

In more recent times, myself and the rest of the Executive are working to continuously enhance, improve and build on our BCFOA website. My own personal task was to investigate and help improve the "Lifetime Members" section. Some of the information there was out-dated while other lifetime members had only their name present...with no biography to show. I'm proud to say that I've been working to compile biographies for these very deserving members. It's the devoted football careers of these Lifetime Members we can all hope to aspire to one day.

Overall, in reflection of my 3 years as Director of Member Services (Lower Mainland), I have really enjoyed working on an Executive team that functions very well together in our various roles. It certainly would be an honour, that I would diligently embrace, to continue to serve on that Executive team for another term. On Election Day, I hope I can count on your support as I look forward to new challenges and continuing to serve your membership needs.

Sincerely,

Drew Parkinson

BCFOA Director of Member Services (Lower Mainland)

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